## Last Updated: October 2026

### 1. Who We Are

Aviator Solutions Limited ("Aviator", "we", "us") is a company registered in England and Wales (No. 6856477, VAT 208 5023 38). We are the data controller for the personal information collected through www.aviatorsolutions.com and in the course of our business. Contact: sales@aviatorsolutions.com.

### 2. What We Collect

- Contact details you give us: name, company, job title, email, phone, delivery address and country.
- Request details: part numbers, quantities, condition, serial numbers, fault descriptions and documents you send for quotes, orders and repairs.
- Commercial and compliance records: quotations, purchase orders, invoices, end-user / end-use certificates and shipping documents.
- Basic technical data needed to run the website securely (for example IP address and browser type in server logs).

### 3. Why We Use it and Our Legal Basis

- **To answer requests, prepare quotes and fulfil orders** – to take steps at your request before entering a contract, and to perform the contract.
- **Export control and sanctions screening** – to comply with our legal obligations under UK and US export control and sanctions laws.
- **Accounting, tax and record keeping** – legal obligation.
- **Customer service and occasional business updates** – our legitimate interests in running and developing our business. You can opt out of updates at any time.

### 4. Who We Share It With

- **Suppliers and repair stations (MROs):** when we source a part or a repair we send the part number, quantity, condition and (for repairs) serial number and fault only. We do not pass your name or company details to them.
- Freight forwarders, couriers and customs agents, to deliver your order.
- Banks and payment providers, to process payments.
- Our IT and hosting providers (for example IONOS), who store data on our behalf under contract.
- Professional advisers and authorities where required by law, including export control authorities.

We do not sell your personal data.




**UNITED KINGDOM**
**Tel/Fax:** 0044 (0203) 55 650 25 | **Mobile:** 0044 (0798) 44 252 33 | **E-mail:** awsam.farjo@aviatorsolutions.com
www.**aviatorsolutions**.com

## 5. International Transfers

We operate from the United Kingdom and work with partners worldwide, including in the United States. Where personal data is transferred outside the UK we use appropriate safeguards, such as UK adequacy regulations or the UK International Data Transfer Agreement / Addendum.

## 6. How Long We Keep It

We keep quotation, order, invoice and compliance records for at least six years after the end of the financial year they relate to, as required for UK tax and export records. Enquiries that do not lead to an order are deleted or anonymised after three years.

## 7. Your Rights

Under UK data protection law you can ask to access, correct or delete your data, restrict or object to its use, and receive a copy of it. Email sales@aviatorsolutions.com. You can also complain to the Information Commissioner's Office (ico.org.uk).

## 8. Cookies

The website only uses cookies and local storage that are strictly necessary for it to work (for example remembering your request list). We do not use advertising or tracking cookies.

## 9. Security

We use appropriate technical and organisational measures to protect your data, including encrypted connections (HTTPS) and restricted access to our team portal.

## 10. Changes

We may update this policy from time to time. The latest version is always on this page.

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